

*Would you like to improve your VME Support Knowledge?
Would you like to improve support staff productivity?*

PC PARIS is the answer.

On the spot support

Do you want your support staff to benefit from rapid local access to Fujitsu's accumulated support knowledge, thus enabling them to provide a better level of support to users? If so then you need PC-PARIS.

PC-PARIS is an extract from Fujitsu's support databases, provided on a CD-ROM compact disc. It also includes software that provides rapid search facilities. PC-PARIS contains extensive support knowledge, which has been built up by reports from Fujitsu support specialists worldwide. Your support staff can use PC-PARIS to improve their own system maintenance ability.

Expanding your knowledge

Support staff will benefit from rapid local access to Fujitsu's accumulated support knowledge, saving time and money in contacting Fujitsu. They can carry out enquiries on the database, enabling them to quickly identify and resolve a query. This will also save time in applying any necessary corrective actions and will enable them to provide a better level of support to users.

Compact disc technology also provides rapid access to information. PC-PARIS uses Windows Personal Librarian, a powerful full text search facility, to provide direct access to large amounts of information in a single search. This software has the facilities to reduce or expand the search domain using search patterns, information ranking and multiple viewing facilities. Because your staff can access information so quickly they will be able to spend more time on important tasks.

How you benefit

The key benefits of PC-PARIS are:

- Improved effectiveness of your system maintenance capability
- Derived from Fujitsu's own world-wide support database
- Rapid access to vast amounts of information
- Up-to-date information that is regularly updated with new versions.

Key features

The key technical features of PC-PARIS are:

- Sophisticated database providing support knowledge
- Powerful PC application running on industry standard software
- Space-saving CD-ROM disc medium
- Fast, user-friendly full text search capability running in a Windows environment

Experience the difference

Our service and consultancy offerings cover a wide range of IT products and environments and bring together the people, processes and technologies essential to your business.

What next...

For more information on PC PARIS, contact your Service Delivery Manager, email vme.support@uk.fujitsu.com or contact Ask Fujitsu.

Ask Fujitsu

Contact us on +44 (0) 870 242 7998 or
askfujitsu@uk.fujitsu.com or visit uk.fujitsu.com