

FUJITSU SERVICES

Marketing Bulletin

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Contact: Steve Clarke

General Statement on Support for *Trimetra* xtraSERVER P1000 and P2000 Systems

Applies Worldwide

Trimetra xtraSERVER P1000 was introduced in early 1998 to support customers requiring enterprise UnixWare and Windows NT systems. **Trimetra** P2000 was introduced as a replacement product for xtraSERVER P1000 in 1999. The industry norm for supporting open-systems Intel technology is about 3 years. These servers have already been supported for longer than this period and it has become necessary to announce the withdrawal of support for these systems.

As part of Fujitsu Services' customer care policy this Marketing Bulletin is being issued to provide as much notice of withdrawal of support as possible to facilitate future planning.

This Marketing Bulletin formally announces the complete withdrawal of support for the *Trimetra* xtraSERVER P1000 range of servers at the end of December 2004 and for the *Trimetra* P2000 range of servers at the end of March 2005. These support withdrawal dates apply to the UK and worldwide.

Support for all peripherals connected to these systems, including the CLARiiON FC5300, is also being withdrawn at the same date as the server to which they are connected.

Where there are existing contractual support commitments beyond these dates, Fujitsu will work with the customer and endeavour to honour those commitments.

Alternative Products

There is a complete range of replacement products from Fujitsu-Siemens. Fujitsu provides a range of professional services to upgrade customers to the replacement system.

Further Information

If you require any further information, please contact Ask Fujitsu on +44 (0) 870 242 7998 or email askfujitsu@uk.fujitsu.com quoting reference number 1371.