

FUJITSU SERVICES

Marketing Bulletin

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General Statement on Support for SPARC 5 LSU (Library Server Units)

Applies Worldwide

SPARC 5 LSU systems enable tape libraries to be shared between OpenVME and other systems. SPARC 5 LSU systems were withdrawn from sale over 5-years ago and it has become necessary to announce the withdrawal of support for these systems.

As part of Fujitsu Services' customer care policy this Marketing Bulletin is being issued to provide as much notice of withdrawal of support as possible to facilitate future planning.

This Marketing Bulletin formally announces the complete withdrawal of support at the end of June 2004 for all SPARC 5 LSUs, including:

- **Panther-9710 SPARC 5 Library Server Unit (LSU)**
- **9714 SPARC 5 Library Server Unit (LSU)**
- **Robotic Cartridge System/Wolfcreek S5 1st Library Server Unit (LSU)**
- **Robotic Cartridge System/Wolfcreek S5 2nd Library Server Unit (LSU)**
- **any of these devices connected to other tape library systems**

Where there are existing contractual support commitments beyond these dates, Fujitsu will work with the customer and endeavour to honour those commitments.

Alternative Products

The Sunblade 150 Library Server Unit (LSU) for 9710, 9714, L180 and L700 libraries replaces the SPARC 5 LSU systems. Fujitsu provides a range of professional services to upgrade customers to the replacement system.

Further Information

If you require any further information, please contact Ask Fujitsu on +44 (0) 870 242 7998 or email askfujitsu@uk.fujitsu.com quoting reference number 1371.