

# FUJITSU SERVICES

## Marketing Bulletin

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### General Statement on Support for *Trimetra* NOVA Release 1 Systems

#### Applies to all Territories outside the UK

The *Trimetra* NOVA Release 1 range was introduced in 2001 and was based on industry standard Intel server architecture. The industry norm for supporting Intel server technology is between 3 and 5 years. There are very few supported Intel servers, from the industry, older than 5 years in the field.

As part of Fujitsu Services' customer care policy this Marketing Bulletin is being issued to provide as much notice of withdrawal of support as possible to facilitate future planning.

**This Marketing Bulletin formally announces the complete withdrawal of support for the *Trimetra* NOVA Release 1 range of servers, together with the associated *Trimetra* Management Centre and integrated peripherals such as CLARiiON FC4500 disk arrays, at the end of March 2006 in all territories outside the UK. OpenVME support for this system will also cease at the end of March 2006.**

Where there are existing contractual support commitments beyond March 2006, Fujitsu will work with the customer and endeavour to honour those commitments. Fujitsu is committed to support VME until at least 2020 and there is a full range of replacement products that will satisfy all customers' requirements.

#### Alternative Products

Later versions of *Trimetra* NOVA systems are direct replacements for *Trimetra* NOVA Release 1 systems. For customers wishing to rightsize to 15MIPS or below, *Trimetra miniNOVA* may be applicable. Supported peripherals may be retained on the replacement platform, with SCSI based tape devices being connected via FC – SCSI Routers. Fujitsu provides a range of professional services, including migration aids, to upgrade customers to the replacement system.

#### Further Information

If you require any further information, please contact Ask Fujitsu on +44 (0) 870 242 7998 or email [askfujitsu@uk.fujitsu.com](mailto:askfujitsu@uk.fujitsu.com) quoting reference number 1371.