

# FUJITSU SERVICES

## Marketing Bulletin

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### General Statement on Support for *Trimetra miniNOVA* Systems

**Applies to the UK and all Other Territories**

The *Trimetra miniNOVA* server was introduced in 2002 and was based on industry standard Intel server architecture. The industry norm for supporting Intel server technology is between 3 and 5 years. There are very few supported Intel servers, from the industry, older than 5 years in the field.

As part of Fujitsu Services' customer care policy this Marketing Bulletin is being issued to provide as much notice of withdrawal of support as possible to facilitate future planning.

**This Marketing Bulletin formally announces the complete withdrawal of support for the *Trimetra miniNOVA* server, together with the associated *Trimetra* Management Centre and integrated peripherals, at the end of December 2008 in the UK and all other Territories. OpenVME support for this system will also cease at the end of December 2008.**

*Trimetra miniNOVA/2* and *miniNOVA/2.1* servers will be the subject of a subsequent announcement.

Where there are existing contractual support commitments beyond December 2008, Fujitsu will work with the customer and endeavour to honour those commitments. Fujitsu is committed to support OpenVME until at least 2020 and there is a full range of replacement products that will satisfy all customers' requirements.

### Alternative Products

*superNOVA*, which enables OpenVME to run on industry standard Windows or Linux based servers, may be used to replace *Trimetra miniNOVA* systems. Supported peripherals

may be retained on the replacement platform, with SCSI based tape devices being connected via FC – SCSI Routers. Fujitsu provides a range of professional services, including migration aids, to upgrade customers to the replacement system.

### **Further Information**

If you require any further information, please contact Ask Fujitsu on +44 (0) 870 242 7998 or email [askfujitsu@uk.fujitsu.com](mailto:askfujitsu@uk.fujitsu.com) quoting reference number 1371.